

Year 2003 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2002 statistics

Insurance Provider	% of Physicians involuntarily terminating contracts	Top 3 reasons for contract termination
Aetna Life Insurance Company	7.30%	1. Relocation 2. Non responder to credentialing 3. Retired
Aetna Health, Inc.	Same as above	Same as above
Altus Dental Insurance Company, Inc.	0%	NA
Ameritas Life Insurance Corp.	NA	NA
Reliance Standard Life Insurance Company	NA	NA
Baystate Health Systems (PPA)		NA
Blue Cross and Blue Shield of Massachusetts, Inc.	4 (.03%)	1. Plan discretion
CIGNA HealthCare of Massachusetts, Inc.	0.00%	NA
Connecticut General Life Insurance Company (PPO, DPP, DPPO)	0%	NA
Columbian Life Insurance Company	0%	NA
ConnectiCare of Massachusetts, Inc.	0.77%	NA
(Consolidated Health Plans) OneBeacon America Insurance Company Guarantee Trust Life Insurance Company	0%	NA
Corvell (PPA for OHU-Compcare)	NA	NA

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Fallon Community Health Plan, Inc.	0.16%	1. Contract terminations initiated by plan
Fallon Health & Life Assurance Company	NA	NA
Fortis Insurance Company	0%	NA
Fortis Benefits Insurance Company	0.10%	1. Administrative Review 2 License revocation
John Alden Life Insurance Company	0%	NA
General Electric Group Life Assurance Company	0%	NA
Great West Life & Annuity Insurance Company	1.74%	1. Does not meet credentialing criteria
One Health Plan of Massachusetts, Inc.	Same as above	Same as above
New England Life Insurance Company	0%	NA
Metropolitan Life Insurance Company	NA	NA
(The) Guardian Life Insurance Company of America	0%	NA

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Harvard Pilgrim Health Care, Inc.	9 (0.05%)	1. Failure to meet certification requirements 2. disciplinary action by licensing board
Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England, Inc.	NA Same as above	NA Same as above
Health New England, Inc.	0%	NA
Managed Comp (PPA)	NA	NA
(The) MEGA Life & Health Insurance Company	0.12%	1. Administration Review 2. License Revocation
Mid-West National Life Insurance Company of Tennessee	0.03%	
Chesapeake Life Insurance Company	Same as above	Same as above
	Same as above	Same as above
Mutual of Omaha Insurance Company United of Omaha Life Insurance Company	0%	NA
Neighborhood Health Plan, Inc.	NA	NA
Pioneer Health Network- The PPO	0.104%	1. Administrative Review 2. License Revocation
Pioneer Management Systems, Inc. on behalf of Markel Insurance Company	Same as above	Same as above
Combined Insurance Company of America	Same as above	Same as above

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Prudential Insurance Company of America	NA	NA
Trustmark Insurance Company	0%	NA
Tufts Associated Health Maintenance Organization, Inc.	0.04%	1. physicain decredentialed 2. contract terminated
UNICARE Life and Health Insurance Company	0.14%	NA
United HealthCare Insurance Company	NA	NA
UnitedHealthcare of New England, Inc.	NA	NA